

# HOW TO WIN YOUR ARMY IDES CASE

by

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If you are referred into the Army IDES process, you will be provided with a wealth of materials in the form of handouts, videos, training, etc. regarding this system. However, what you will not receive is the actual hands-on knowledge that you need to obtain the optimal results from your case. This e-book is intended to identify the steps that you need to take to enhance your odds of receiving the best results possible from your case. While I will identify these steps and give you broad general advice as to how to accomplish these goals, you will eventually need help in implementing these steps. When you do, feel free to call upon me and I will be glad to help.

## STEP ONE- MEETING WITH YOUR PEBLO

The IDES process starts when your medical providers and/or your command determine that you are potentially Unfit to perform your duties due to one or more medical issues. At this point, you will be assigned a PEB Liaison Officer (“PEBLO”) who will be responsible for assembling your case file, helping you complete the all-important VA Form 21-0819, obtaining the DA 7652, coordinating with the VA Military Service Coordinator (“MSC”), scheduling medical appointments and counseling you regarding findings.

Please note that the PEBLO is NOT your advocate- he or she is simply an administrator coordinating your case processing. It is up to you to ensure that your case file is fully developed and that you exercise all the rights and remedies available to you under the Army IDES process.

**First Tip:** The most important form that you will see at the outset of this process is the VA Form 21-0819, Joint DOD/VA Claim Form. This form lists the conditions for which your military health care providers are referring you into the IDES process. Any conditions that you believe prevent you from performing your duties should be listed as referred conditions on this form. If a condition is not listed on this form, it will likely not be assigned a disability rating by the Army IPEB on the initial review of your case.

**First Action Step:** It is up to you to fight to have any potentially unfitting conditions listed as referred conditions on this form by rebutting your NARSUM, requesting an Independent Medical Review and availing yourself of all available appeals through your MTF chain of command to demonstrate that it is service-disqualifying.

Then, if you must appeal to a formal hearing panel to have it added, you can demonstrate that you have been consistently arguing the unfitting nature of this condition from the outset. Otherwise, board members will ask you why you never pressed the issue earlier, if it was so important to you. Deny them this opportunity by consistently arguing to include all potentially service-disqualifying conditions from the outset.

**Caveat:** If you are trying to be found Fit, then you must give your medical providers solid nonmedical evidence from peers and supervisors demonstrating why the conditions do not adversely impact you in the performance of your duties.

## **STEP TWO- MEETING WITH YOUR MSC**

After your initial meeting with the PEBLO, you will be introduced to the VA Military Service Coordinator (“MSC”). The MSC will review your medical records and assist you in completing the VA Form 21-526EZ with all of the medical conditions for which you wish to claim service-connection for VA rating purposes. Together, the MSC and the PEBLO will coordinate your VA C&P exams, medical board exams, etc.

**Second Tip:** Take your time with the MSC and ensure that you claim every potentially disabling condition on the VA Form 21-526EZ. Even something as simple as grinding your teeth may result in a VA disability rating. If in doubt, err on the side of claiming a condition as opposed to omitting it.

**Second Action Step:** Ensure that your medical record is complete by requesting a copy of it prior to meeting with the PEBLO and MSC. Do not assume that outside providers notes are already in your medical record. Obtain copies prior to meeting with your PEBLO and MSC to make their job easier and thereby enhance your odds of obtaining better results in this process. When you obtain these records, go

through them and highlight every diagnosis to make it easier to find them for claim purposes.

**Important Note-** Once you have completed your VA C&P exams, the results of these examinations will be forwarded to your PEBLO for inclusion in your MEB case file. It is very important that you review these exams for any errors or omissions that will need to be addressed or corrected as you continue through this process.

### **STEP THREE- SEEKING COMPETENT COUNSEL**

Once you are referred into the IDES process, you should obtain a copy of your service record and your medical records to review these items with competent counsel. Soldiers may avail themselves of the Army MEB Counsel at no cost or outside counsel at their own expense. This is a crucial step as competent, experienced counsel can help you to define your goals and develop a plan for achieving them.

While I am in direct competition with MEB Counsel and their counterparts from the Office of Soldier's Counsel at formal boards, it has been my experience that Army counsel in this venue are exceptionally good at what they do. The only issue is the fact that they have heavy caseloads and cannot give you the attention that you would receive from outside counsel when it comes to drafting nonmedical evidence letters, helping you navigate procedural obstacles and telling you what to say and do at your appointments to maximize the benefits derived from such opportunities.

**Third Tip:** Engage competent counsel- MEB Counsel or a civilian counsel, as soon as possible in the process and work with them on a consistent basis to obtain the best possible outcome from your case.

**Third Action Step:** When hiring civilian counsel, check their peer review and client review ratings via [www.lawyers.com](http://www.lawyers.com). The peer reviews are done anonymously on a regular basis and the client reviews are verified by confirmation through the sender's e-mail address. In other words, you cannot buy a complimentary review. Most lawyers have links to their client and peer reviews on their web sites- you will find mine in the Client and Peer Review tab on my home page at [www.gatelylawfirm.com](http://www.gatelylawfirm.com)

## STEP FOUR- THE ROLE OF THE MEB PHYSICIAN

When your command or your care providers believe that you are not fit for full duty and are not worldwide deployable, with little likelihood of being able to do so within the next twelve months, you may expect to be referred to a Medical Evaluation Board (“MEB”).

While your Medical Evaluation Board Narrative Summary (“NARSUM”) will be signed by two physicians, one will simply be reviewing the work of his or her colleague for any clear or glaring errors. Thus, it will be critical for you and your counsel- military or civilian- to have defined your goals prior to this initial meeting so that you can speak in cogent sound bites that will allow you to shape the information contained within your records to achieve your best-case scenario.

Your MEB physician will be documenting your medical history and the impact of your various medical conditions upon your ability to perform your assigned duties. His or her goal is to determine whether one or more conditions adversely impacts your ability to perform the full range of duties that may be expected of a soldier in your branch, MOS and pay grade. In doing do, your physician will be reviewing AR 40-501 and DODI 6130.03- Volume 2 to determine whether these conditions meet or fall short of retention standards.

**Fourth Tip:** This means that you should be reviewing these regulations as well to determine whether it is feasible for you to petition to be found fit for full duty or whether you should be trying to identify all the potentially service disqualifying conditions that render you Unfit and thus give you the best odds of being medically retired.

**Fourth Action Step:** Obtain copies of these regulations and carefully review your medical records in light of the retention standards for each potentially unfitting condition contained within your medical records. Then discuss with your counsel how each condition does or does not impact your ability to perform your assigned duties, as this will help us determine whether to petition to be found fit or Unfit.

You may find that your MEB physician concludes that you may be able to return to a fit for full duty status within a reasonable period and the board will not proceed further at this time. However, if that does not happen, then your MEB physician will be drafting a complete narrative summary describing the medical

conditions that do or do not impact your ability to perform your assigned duties. In the process, your MEB physician will be reviewing your VA C&P exams, your medical records, performance data and, most important of all, your nonmedical assessment from your Commander as documented on a DA-7652 form.

## **STEP FIVE- PREPARING FOR YOUR VA C&P EXAMS**

Many soldiers devote all their attention to the MEB Narrative Summary and fail to realize one essential fact- the purpose of the Army Physical Evaluation Board (“PEB”) is simply to determine which conditions render you Unfit to perform your duties and whether, based upon your disability percentage, you should be separated due to disability or medically retired.

If they recommend medical retirement, then the question becomes whether to place you on the Temporary Disability Retired List (“TDRL”) or the Permanent Disability Retired List (“PDRL”).

**HOWEVER**, many soldiers are unaware that the Army PEB members are bound by whatever disability percentages the VA Rating Activity assigns to the conditions that they determine fail retention standards. And the most important thing that I can tell you about this process is that the VA Rating Activity tends to assign disability ratings based almost entirely upon the findings of their VA C&P exam physicians.

**Fifth Tip:** It is imperative that you review the VA rating criteria contained within 38 CFR Part 4 to understand how each condition may be rated and to also review the VA Disability Benefit Exam Questionnaires used to conduct your exams so that you will know what you will be asked and what physical exams will be performed in your case. Not to worry, I prepare my clients as to what to say and do before each C&P exam.

**Fifth Action Step:** Once you have reviewed the rating criteria at 38 CFR Part 4 and the VA DBQ forms that may be found at [va.gov](http://va.gov), then you will be well-prepared to answer the most important question on each form- how does each condition affect you in the military workplace. Please do not underestimate the importance of this tip, as your answer to this question will be used by both your MEB physician and the PEB members to determine whether each condition is or is not service-disqualifying.

## STEP SIX- THE IMPORTANCE OF YOUR DA-7652

Many soldiers underestimate the importance of the Commander's Functional and Performance Statement (DA-7652) and do not attempt to provide their chain of command with input designed to attain their goals.

You see, it is vital that your Commander's Functional and Performance Statement be drafted in a manner that supports your goals. Why? Well, first because your servicing medical officers will want to incorporate its language into your MEB Narrative Summary, if the form has been completed prior to your medical board physical. Second, because IPEB members review it line by line to determine which conditions you should be found unfitting on the DOD side of your case.

**Sixth Tip:** you must provide your supervisors with the input needed to ensure that it is drafted in a manner that will best achieve your goals.

**Sixth Action Step:** If you become one of my clients, we will provide your chain of command with bullet points to be included in the DA7652 as well as nonmedical evidence letters to remove any doubts regarding the accuracy of the bullet points that we will provide your Commander. This is a key step to taking control of your board- ignore it at your peril. Additionally, it is always possible to ask to have your DA-7652 updated.

## STEP SEVEN- REVIEWING YOUR MEB NARSUM

When your NARSUM is completed, you will have several days to determine whether you concur, non-concur or wish to request an impartial medical review. This decision will be based upon both the contents of the NARSUM and your own goals. While you may file a rebuttal to correct inaccurate information or submit new medical and nonmedical evidence for the drafter's review, it is often best to first seek an impartial medical review. If you do not agree with the findings of the impartial medical review, you may then submit a rebuttal within the allotted time period of receiving it.

**Seventh Tip:** Obtain a copy of your VA C&P exams and any new medical records prior to consulting with your attorney so that you can then determine what it is that you are asking of the impartial reviewer. Your goals should be straightforward- to add additional referred conditions as service-disqualifying or, if you wish to be found fit, to demonstrate why these conditions are not service disqualifying. Anything else is simply a waste of time.

**Seventh Action Step:** Work with your counsel to provide the impartial reviewer with a brief outline supported by medical records that show why you should be granted the relief requested. If the reviewer denies your request, raise these issues again in your rebuttal so that you can later argue to the FPEB members that you have been consistent in your position.

And, always ensure that your profile reflects the limitations necessary to substantiate the findings that you wish regarding each service-disqualifying condition. If you become one of my clients, then we will work through these steps together to obtain the best results possible for you.

Please note that the reviewing physician must respond in writing and grant your rebuttal in whole or in part, send the case back for additional information or deny relief and forward the board as written. However, any such responses must be completed within seven days and you are entitled to a copy of it. At this point, your case will be forwarded to the PEB for an initial adjudication.

## **STEP EIGHT- IPEB ADJUDICATION & RATING DECISIONS**

Once your case is sent to the Informal Panel (“IPEB”), a three-member panel will decide whether you are Fit or Unfit for each of your medical conditions as well as whether the conditions are combat-related or were incurred in a combat zone.

If you are found Fit and agree with this finding, then the case is done and you will be returned to a fit for full duty status. If you disagree, then you must request a formal hearing to seek to reverse this decision and provide the justification for this request along with your appeal as hearings are only granted in the discretion of the Board President. As your counsel, I will draft this brief for you and attach the medical and nonmedical evidence needed to enhance your odds of being granted a formal hearing.

If you are found Unfit for one or more conditions, then your case will be sent to the VA Rating Activity for the assignment of a combined disability rating. The VA decision will be sent back to the PEB to enable the board members to draft a DA199 reflecting your disabling conditions, the percentages assigned to them, whether the condition is medically stable and whether you should be medically retired (TDRL or PDRL) or medically separated due to disability.

The PEB will also be determining whether you have been compliant with medical treatment, whether the condition existed prior to service (if so, was it service aggravated?) and whether the condition was incurred in the line of duty and while

entitled to basic pay.

If you disagree with the percentage assigned by the VA to your service-disqualifying conditions, then we must draft a VA One-time Reconsideration Request (“VARR”) providing new medical evidence supporting a rating increase or showing why the initial decision was incorrect.

If you wish to add unfitting conditions to your initial IDES case, then we must go to a formal hearing to present evidence as to why the FPEB should grant this request. In advance of the hearing, I will draft and submit a written brief with new medical and nonmedical evidence supporting our contentions.

**Eighth Tip:** If you have been found Unfit, the IPEB will send you a letter identifying the conditions for which you have been found Unfit when forwarding the case to the VA Rating Activity for adjudication. Upon receipt of this letter you should review it with your counsel to determine which conditions will be rated and which must be added at a formal hearing.

**Eight Action Step:** When reviewing the conditions that have been found Unfitting by the IPEB, we will review the VA C&P exams to determine the likely rating percentages based upon the C&P exams and whether there is new medical evidence meriting a rating increase through a VARR. In addition, we will begin updating your medical and nonmedical evidence- including seeking updated profiles and DA 7652 forms- to support why these conditions should be viewed as service-disqualifying.

## **STEP NINE- VA ONE-TIME RECONSIDERATION REQUEST**

The VA One-time Reconsideration Request (“VARR”) process is straightforward- we will need to provide a written brief for the VA Decision Review Officer that is supported by new medical and nonmedical evidence showing why the initial ratings assigned to the conditions at issue do not reflect your actual degree of impairment and should be increased.

**Ninth Tip:** We will begin preparing for a potential VARR once you have received copies of the VA C&P exams and you have been provided with the letter drafted by the IPEB identifying your service-disqualifying conditions that are being referred to the VA for the assignment of disability ratings. Why? Because it is more persuasive to obtain new objective testing and develop new medical evidence while your case is pending than after you receive a decision that you do not like.

**Ninth Action Step:** Obtain copies of your VA C&P exams as well as the IPEB forwarding letter and review these documents with your counsel to determine what conditions will need to be the subject of a VARR and which ones will require going to an FPEB. At that point, develop a plan for acquiring the medical and nonmedical evidence needed to prove your case in both venues. Not to worry, I have done this hundreds of times and will walk you through what we need to do in both venues to obtain the best possible results.

## **STEP TEN- THE FORMAL HEARING PANEL (“FPEB”)**

The formal hearing is our chance to petition to add other service-disqualifying conditions if you have been found Unfit or for you to petition to be found Unfit if you were found Fit in the initial decision by the IPEB. It is also possible for a soldier who has been found Unfit to argue why he or she should be found Fit.

Although you have the option to simply submit a written appeal and not personally appear, this is rarely a winning tactic unless you are hospitalized, in a coma or are so traumatically injured that it is manifestly impossible for you to travel. Otherwise, you should appear with your counsel of choice- military or civilian.

**Tenth Tip:** When you appear, you will be given the option of testifying under oath or making an unsworn statement. If you testify under oath, then you are subject to questioning by board members. Frankly, unless there is a misconduct issue in your case, you should testify under oath.

**Tenth Action Step:** Since the Army PEB is still conducting formal hearings by videoconferencing or telephonically despite the end of the pandemic, there is no need to travel and this gives us additional time to prepare our case. For several days before your hearing, I will be putting you through every question that I will ask you and board members could potentially ask you several times over. We will do the same with any other witnesses that you bring with you or that we have testify via speaker phone. Trust me, you will be very well-prepared and this will reduce any anxiety that you may have about the proceedings.

## STEP ELEVEN- APPEALS TO THE USADPA

If we need to appeal the findings of the FPEB, our first step will be to request a copy of the audio recording of the hearing and review together. Then we will review the rationale of the FPEB line by line to look for mistakes of fact or law as well as determining whether we can develop new medical and nonmedical evidence to refute their findings.

The appeal to the USAPDA can be either a written appeal or an in-person appeal that is limited in time and scope that is first routed through the FPEB to see if they will change their minds. If this does not happen, then we will supplement our appeal and respond to their forwarding letter to the USAPDA. And, to be frank, we will continue to supplement our appeal as part of a dynamic process until a final decision is issued by the agency. If that is not favorable, then we will discuss the merits of filing an appeal with the Army Board of Corrections for Military Records.

**Eleventh Tip:** Always remember to request a copy of the audio recording so that you have a record of what transpired during the proceedings.

**Eleventh Action Step:** Please keep up with all your medical appointments as we develop any potential appeals so that we show continuity of care and work with me to keep your nonmedical evidence up to date as well.

## STEP TWELVE- CALL TO ACTION

This step is simple- if you like what you have read in this e-booklet and would like to work with me to obtain the best possible results in your Army IDES Case, then please contact me on my direct phone line at (757) 481-0772 or via my web site at [www.gatelylawfirm.com](http://www.gatelylawfirm.com).

Not to worry, distance is immaterial in this area of practice. I have successfully represented clients both within and outside of CONUS. Most of our work prior to any formal hearings will be done by phone, Skype, e-mail and fax. In closing, please accept my thanks for your service and the opportunity to earn your business!

All the best,

*John B. Gately*

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